

Estate Management

Navigating the world of payments can be complex, but it doesn't have to be..

Introduction

Every second counts in the world of payments. A delayed transaction can mean a lost sale, a frustrated customer, or damage to your reputation.

At Smart Payment Technologies, we understand the stakes — and that's why we deliver more than just maintenance. We provide a complete ecosystem of support that keeps your payment operations running flawlessly.

Our proactive monitoring works around the clock, detecting potential issues before they become problems. Planned maintenance and system upgrades

The challenges

Managing a live payment estate presents an entirely new set of pressures. Without proactive monitoring and reporting, small issues can go undetected, leading to transaction failures, lost revenue, and customer dissatisfaction.

Maintaining secure, compliant control over payment devices is a constant battle, with asset tracking and audit requirements growing ever more demanding. Keeping a fleet of devices operational requires specialist knowledge, ongoing maintenance, and planned upgrades —

ahead of the curve, while secure P2PE asset tracking keeps you fully compliant with industry standards. And when you need hands-on support, our dedicated estate specialists are ready to step in — fast.

Need a terminal replaced? We'll swap it out before it disrupts your workflow. Got a performance dip? We'll fix it before your customers even notice. We're not just a support service — we're your partner in uptime, continuity, and payment confidence.

tasks that, if neglected can quickly shorten device lifespans and introduce costly risks. When hardware fails, the clock is ticking; without rapid repair and swap-out capabilities, downtime can have an immediate and damaging impact on business performance.

Estate management isn't simply about keeping devices online — it's about staying ahead of problems, managing compliance, and protecting the continuity of your operations in an environment where even minor failures have major consequences.



57

Active
Countries



750K+

Devices
Installed



200+

Solution
Combinations



1000+

Solution
Partnerships

How Smart Payment Technologies can help

We understand that in today's fast-paced world, payment downtime is not an option. That's why our comprehensive maintenance, monitoring, and support services are designed to keep your payment systems running at its peak. We provide the expert care and hands-on support your business needs to stay connected, compliant, and competitive.



Always On, Always Ready

Your payments are the heartbeat of your business — and we're here to keep them flowing. Our proactive monitoring identifies and addresses issues before they impact you, while planned maintenance and expert technical troubleshooting minimise downtime. With 24/7 support and rapid response times, we ensure your systems perform at their best, delivering the reliability your customers expect.

Secure, Compliant, and In Control

Stay compliant and fully in control with our secure P2PE asset handling portal, providing real-time audit tracking and streamlined compliance management. Our dedicated estate management specialists oversee your payment devices, ensuring they meet all regulatory standards while optimising operational performance. We make compliance effortless so you can focus on growing your business.



Fast Repairs, Future-Ready Solutions

When the unexpected happens, our rapid repair and swap-out services ensure your operations continue without disruption. We proactively upgrade and future-proof your payment hardware, extending the lifespan of your devices and reducing costly replacements. Backed by hands-on estate management support, we keep your business resilient, ready, and one step ahead.

 **Smart Payment
Technologies**

   

Contact us
info@smartpaytech.com
www.smartpaytech.com

